

FY 2001 FORT WORTH OFFICE BOP

LEAD	CODE	FIELD NATIONAL GOALS AND LOCAL ACTIONS (NATIONAL GOALS IN BOLD)	MEASUREABLE RESULTS	NATIONAL TARGET	LOCAL TARGET	TIME LINE	TARGET AREA	RESOURCES
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STRATEGIC GOAL 5: ENSURING PUBLIC TRUST

Strategic Objectives:

5.1 HUD and HUD's Partners effectively deliver results to customers.

5.2 HUD leads housing and urban research and policy development nationwide

<i>OTHER ACTIVITY for CBs</i>		<i>Work with the Program Offices and directly with HUD customers to enhance the public trust.</i>	<i>Number of events.</i>		3			
CB		Facilitate relevant training workshops at industry conferences and meetings such as AHMA, NAHRO, mortgage lenders and Realtor associations, etc.	<ul style="list-style-type: none"> Conduct workshop at Texas Statewide Homeless Conference 		1	Oct 00	Fort Worth	
CB		Facilitate collaboration between local code enforcement officials and local public and private assisted housing providers and residents to identify and correct life-threatening conditions	<ul style="list-style-type: none"> In conjunction with the Texas State Commission on Fire Protection, conduct at least one training conference for local housing providers 		1	May 01	Fort Worth Office Jurisdiction	\$500
CB		Increase CB outreach to underserved communities.	<ul style="list-style-type: none"> Conduct "office hours" in local communities each quarter. Interfaith/nonprofit conferences for 3 geographic areas. 		3	Ongoing May 01	3 communities Fort Worth Office Jurisdiction	\$1500 \$300
CB		Improve responsiveness to customer inquiries	<ul style="list-style-type: none"> Answer all customer calls within one working day 		Demand Item	Ongoing	Fort Worth Office Jurisdiction	
CB		Facilitate cross program identification of Best Practices	Best Practice nominations submitted		3	May 01		
CPD	5.1	Provide assistance./information on Best Practices to grantees to strengthen local monitoring and program accountability systems.	Best Practice information provided		TBD	March 2001	Fort Worth	
CPD	5.1	Negotiate Technical Assistance Development Plans (TADPs) with newly awarded technical assistance providers in a timely manner.	TADPs negotiated		TBD	Sept. 2001	Fort Worth	
CPD	5.1	Assess formula and competitive grantees using the Annual Comparative Review (ACR).	Grantees assessed		Fort Worth-25	Sept. 2001	Fort Worth	
CPD	5.1	Complete all risk analyses in timely manner.	Risk Analyses completed		Fort worth-25	Sept. 2001	Fort Worth	
CPD	5.1	Request and evaluate timeliness workout plans where appropriate.	Workout plans evaluated		TBD	Ongoing	Fort Worth	

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CPD	5.1	Review IDIS reports for 100% of formula grantees annually and advises grantees of significant omissions.	IDIS Reports reviewed		Fort Worth-14	April 2001	Fort Worth	
CPD	5.1	Provide technical assistance to grantees on IDIS as needed.	Technical assistance provided		TBD	Ongoing	Fort Worth	
CPD	5.1	Monitor Formula Grantees on-site for compliance with statutory and regulatory requirements	Formula Grantees monitored	350	Fort Worth-5	Ongoing	Fort Worth	Travel \$ \$4000
CPD	5.1	Monitor On-site Competitive Grantees for compliance with statutory and regulatory requirements	Competitive Grantees monitored	300	Fort Worth-2	Ongoing	Fort Worth	
MF		MF Financial Assessments	95% of active inventory of MF properties have no compliance flags or have their findings closed	95%	95%	09/2001		
MF		Delinquent HUD-Held Loans	75% of HUD-held loans 90 or more days delinquent are brought "under control"	75%	75%	09/2001		
MF		MF EH&S Corrections	Complete corrective actions for 95% of those MF properties whose physical inspection revealed EH&S items (supports APP 5.1.7 and 5.1.8)	95%	95%	09/2001		
MF		Substandard MF Properties	95% of the active inventory of substandard properties inspected are repaired or put under Hub or MIO plan	95%	95%	09/2001		
MF		Contract Administration Monitoring	85% of Performance-Based Cas will meet or exceed the Acceptable Quality Levels for the Incentive-Based Performance Standards	85%	85%	09/2001		
MF		Sell MF properties	Sell and close properties to third parties.	TBD	2	09/2001		
MF		Management reviews of Troubled Properties	Conduct Management reviews of Troubled Properties	N/A	34	09/2001		
PH	5.1g	Issue SEMAP scores that include results of independent audits for every housing authority Provide technical assistance to PHA, develop strategies to improve PHA performance .	The household-weighted average SEMAP score increases.	None	TBD			Included in monitoring and/or TA cost.
PH	5.1.6	Among households living in public housing and subsidized multifamily properties, the share living in developments that have substandard financial management decreases by 5 percentage points. Develop technical assistance for the PHAs to become more financially stable.	Decrease the number of developments that have substandard financial management.	None	TBD			Included in monitoring and/or TA cost.

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PH	5.1.n	PHA Sanctions: Increase the number of PHAs that report at least 85% of its program requirements Sanctions are taken or forbearance is granted for cause for every PHA that reports less than 85 percent of the program recipients into the MTCS according to MTCS standards.	Number of PHAs reporting at above 85%.	None	TBD	9/30/00	Fort Worth jurisdiction	Included in monitoring and/or TA cost.
PH	5.1.n	Monitor MTCS reports and provide technical assistance and site visits as appropriate.	Increase reporting percent above 85%.		6	9/30/01	Crockett County, Crowell, Knox City, Sonora, Bridgeport, TDHCA	Included in monitoring and/or TA cost.
PH	5.1	Improve quality of data provided to HUD by PHAs	Provide guidance and technical assistance to 114 PHAs in workshops, on-site training, remote monitoring and written guidance to improve data and communication through PIC		6 workshops	6/30/01	NTHA Big Country Central Texas	\$900 ***
PH	5.1	Improve quality and completeness of PHA Plan submissions	Develop and provide guidance to PHAs regarding changes for small PHAs		6 workshops	6/30/01	NTHA Big Country Central Texas	*** included above
PH	5.1	Improve the compliance of PHAs with regard to utilization of Davis-Bacon	Labor Relations staff have agreed to provide training and a checklist for PH staff/CoE to use when monitoring PHAs. This guidance will be reinforced during workshops		3 workshops	6/30/01	NTHA Big Country Central Texas	*** included above
PH	5.1	Improve the efficiency and operation of PHAs	Identify and provide training to Executive Directors with less than one year's experience		1 workshop	6/30/01	TSO jurisdiction	\$200
PH	5.1	Improve the performance and compliance with regulations for PHAs identified in Risk Assessment as high risk	Provide technical assistance to targeted PHAs through on-site and remote monitoring of PHAs identified, follow up to assure compliance		20 PHAs	9/30/01	Crockett Co., Sonora, Crowell, Knox City, Bridgeport, Gatesville, Olney, Tarrant Co., Abilene, Cen-Tex CoG, Brady, Weatherford, Wichita Falls HAP, Rockdale, TDHCA, Wichita Falls PH, Fort Worth, Waxahachie, Waco and Rosebud	\$11,000
OLR		Review program grantees, contractors and subcontractors performance to ensure compliance with applicable labor standards.	Number of reviews conducted.		5	Dec 00 Jun 01 Sept.01 Sept 01 Sept 01	Abilene Lewisville Wichita Falls (City and PHA) Tarrant County	\$159 travel \$50 \$200 \$200 \$250